

## **PRINCE ALBERT MUNICIPALITY**



## **2019/20 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN**

## **1. INTRODUCTION**

The SDBIP provides the vital link between the executive mayor, council and the administration and facilitates the process for holding management accountable for its performance. The SDBIP is a management, implementation and monitoring tool that ensures that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget, performance of senior management and achievement of the strategic objectives set by council.

The SDBIP is essentially the management and implementation tool which sets in-year information, such as quarterly service delivery and monthly budget targets, and links each service delivery output to the budget of the municipality, thus providing credible management information and a detailed plan for how the municipality will provide such services and the inputs and financial resources to be used. The SDBIP indicates the responsibilities and outputs for each of the managers in the top management team, the inputs to be used, and the time deadlines for each output. The SDBIP therefore determines the performance agreements of the municipal manager and directors, including the outputs and deadlines for which they will be held responsible. The SDBIP further provides all expenditure information (for capital projects and services) per municipal ward, so that each output can be broken down per ward, where this is possible, to support ward councillors in service delivery information. The SDBIP is also a vital monitoring tool for the executive mayor and council to monitor the in-year performance of the municipal manager and for the municipal manager to monitor the performance of directors and division heads in the municipality within the financial year. This enables the executive mayor and municipal manager to be pro-active and take remedial steps in the event of poor performance.

## **2. LEGAL REFERENCE**

Section 1 of the Municipal Finance Management Act (Act 56 of 2003) (MFMA) defines service delivery and budget implementation plan (SDBIP) as a detailed plan for implementing the municipality's delivery of municipal services and its annual budget, and which must indicate -

- (a) projections for each month of -
  - (i) revenue to be collected, by source; and
  - (ii) operational and capital expenditure, by vote;
- (b) service delivery targets and performance indicators for each quarter.

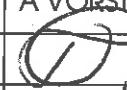
The purpose of the SDBIP is to support the Municipality's management to achieve service delivery targets as well as the spending of the capital budget within given timeframes.

Section 53 of the Municipal Finance Management Act (Act 56 of 2003) MFMA determines that the municipality's SDBIP plan must be approved by the Executive Mayor within 28 days after the approval of the annual budget. Section 53 determines further that the annual performance agreements of the Municipal Manager and directors as required in section 57 of the Municipal Systems Act (Act 32 of 2000) must be linked to the SDBIP. Section 69 of the MFMA determines that the draft SDBIP and performance agreements must be submitted to the Executive Mayor within 14 days after the approval of an annual budget. Top layer SDBIP is attached as annexure A.

## SUBMISSION AND APPROVAL

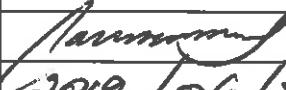
### SUBMISSION

The Top Layer Service Delivery and Budget Implementation Plan (SDBIP) for 2019/20 indicating how the budget and strategic objectives of Council will be implemented is herewith submitted to the Mayor in terms of section 69(3)(a) of the Municipal Finance Management Act (56 of 2003), MFMA Circular 13 and the Municipal Budgeting and Performance Regulations (2008).

MUNICIPAL MANAGER	A VORSTER
SIGNATURE	
DATE	10/06/2019
EXECUTIVE MAYOR	CHE GOSIAT LOTTERING
SIGNATURE	
DATE	2019/06/10

### APPROVAL

The Top Layer Service and Implementation Plan (SDBIP) 2019/20 is herewith approved in terms of Section 53(1)(c)(ii) of the Municipal Finance Management Act (56 of 2003).

EXECUTIVE MAYOR	G LOTTERING
SIGNATURE	
DATE	2019/06/24

**CAPITAL BUDGET PER IDP STRATEGIC OBJECTIVE**

<b>STRATEGIC OBJECTIVE</b>	<b>2019/20</b>	<b>%</b>	<b>2020/21</b>	<b>%</b>	<b>2021/22</b>	<b>%</b>
To promote sustainable integrated development through social and spatial integration that eradicates the apartheid legacy	11 500 000.00	51.96%	3 445 528.00	0	5 918 000.00	0
To promote the general standard of living	1 500 000.00	6.77%	2 500 000.00	0	0	0
To provide quality, affordable and sustainable services on an equitable basis.	8 770 620.00	39.63%	2 000 000.00	0	0	0
To stimulate, strengthen and improve the economy for sustainable growth.	0	0	0	0	0	0
To maintain financial viability & sustainability through prudent expenditure, and sound financial systems.	0	0	0	0	0	0
To commit to the continuous improvement of human skills and resources to deliver effective services	360 420.00	1.62%	0	0	0	0
To enhance participatory democracy	0	0%	0	0	0	0

LIST OF PROJECTS				
PROJECT DESCRIPTION	2019/20	2020/21	2021/22	SOURCE OF FUNDING
LEEU-GAMKA SPORT	-	498 401.00	-	MIG
SPORTFIELD PRINCE ALBERT	11 500 000.00	2 947 127.00	5 918 000.00	MIG
GROUNDWATER MANAGEMENT INTERVENTION	1 060 000.00	-	-	DROUGHT RELIEF
REFURBISH IRON REMOVAL PLANT	1 500 000.00			DLG DROUGHT RELIEF
REGIONAL AND SOCIO ECONOMICAL PROJECT / 'W MUNICIPAL OFFICES	1 500 000.00	2 500 000.00		DLG
KLAARSTROOM UPGRADE WWTW	1 883 620.00	-	-	MIG
KLAARSTROOM UPGRADE WWTW	3 227 000.00			
PMU – NEW LAPTOPS	360 420.00	-	-	PMU
ELECTRICITY RDP HOUSES	1 100 000.00	2 000 000.00	2 000 000.00	DEPT OF ENERGY
<b>SUB TOTAL</b>	<b>22 131 040.00</b>	<b>6 145 528.00</b>	<b>7 918 000.00</b>	

### LARGEST CAPITAL PROJECTS – 2019/20

**Annexure 1**

**Monthly projection of revenue to be collected for each  
source**

WCA62 Prince Albert - Superstring Table S4.25 Bushnell, Mathieu, Pantev and S

**Annexure 2**

**Monthly projection for expenditure (operating and capital) and  
revenue for each vote**

## W052 Prince Albert - Supporting Table S426 Budgeted monthly revenue and expenditure (municipal vote)

Ref	Description	Budget Year 2021/22												Budget Year 2020/21		Budget Year 2019/20		
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2021/22	Budget Year 2020/21	Budget Year 2019/20		
<b>Revenue by Vote</b>																		
1	Vote 1 - EXECUTIVE AND COUNCIL	2 968	532	1 668	1 224	1 212	1 056	1 993	1 006	4 396	2 729	23 233	23 443	25 326	25 326	25 326		
1 698	Vote 2 - DIRECTOR FINANCE	371	946	793	701	689	600	1 135	617	2 498	1 351	13 226	12 322	12 622	12 622	12 622		
14	Vote 3 - DIRECTOR CORPORATE	58	64	53	47	46	40	76	76	41	167	104	667	526	526	526	526	
814	Vote 4 - DIRECTOR COMMUNITY	469	510	427	378	371	323	612	612	332	1 345	835	7129	7 022	7 022	7 022	7 022	
5 967	Vote 5 - DIRECTOR TECHNICAL SERVICES	3 060	3 321	2 786	2 465	2 421	2 110	3 951	3 991	2 108	3 750	5 450	46 522	31 220	31 220	31 220	31 220	
11 881	Total Revenue by Vote	5 901	6 321	5 457	4 824	4 746	4 138	7 612	7 612	4 264	7 187	16 668	12 465	11 200	11 200	11 200	11 200	
<b>Expenditure by Vote to be appropriated</b>																		
483	Vote 1 - EXECUTIVE AND COUNCIL	502	400	586	820	546	752	686	686	664	605	1 212	7 632	8 155	8 573	8 573	8 573	
305	Vote 2 - DIRECTOR FINANCE	982	653	960	1 139	681	1 227	1 037	1 037	1 003	980	1 977	12 780	13 140	13 605	13 605	13 605	
455	Vote 3 - DIRECTOR CORPORATE	556	370	543	645	546	695	597	597	613	559	1 119	7 255	7 317	7 706	7 706	7 706	
389	Vote 4 - DIRECTOR COMMUNITY	719	477	702	633	652	686	730	730	732	723	1 446	9 347	9 840	33 718	33 718	33 718	
2 117	Vote 5 - DIRECTOR TECHNICAL SERVICES	2 585	1 718	2 525	2 950	2 345	3 229	2 729	2 729	2 820	2 600	5 202	33 625	34 398	36 554	36 554	36 554	
6 460	Total Expenditure by Vote	5 444	3 614	5 319	6 313	4 638	6 061	5 767	5 767	6 062	5 675	16 668	71 419	73 849	108 638	108 638	108 638	
<b>Surplus/(Deficit) before accruals:</b>																		
Taxation		721	547	2 963	140	(1 466)	(1 067)	(2 011)	2 065	2 065	(1 757)	11 711	(227)	20 248	1 359	9 629	9 629	9 629
Attributable to minorities												-	-	-	-	-	-	
Share of surplus/(deficit) of associate												-	-	-	-	-	-	
<b>Surplus/(Deficit)</b>		1	721	547	2 963	140	(1 466)	(1 067)	(2 011)	2 065	(1 757)	11 711	(227)	20 248	1 359	9 629	9 629	9 629

**Annexure 3**

**Monthly capital expenditure per municipal vote**

**WC052 Prince Albert Supporting Table SA28 Budgeted monthly capital expenditure (municipal vote)**

Description	Ref	Budget Year 2019/20										Medium Term Revenue and Expenditure Framework			
		July	August	Sept.	October	Nov.	Dec.	January	Feb.	March	April	May	June	Budget Year 2019/20	Budget Year 2020/21
<b>R thousand</b>															
<b>Multi-year expenditure to be appropriated</b>	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 1 - EXECUTIVE AND COUNCIL		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 2 - DIRECTOR FINANCE		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 3 - DIRECTOR CORPORATE		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 4 - DIRECTOR COMMUNITY		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 5 - DIRECTOR TECHNICAL SERVICES		-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Capital multi-year expenditure sub-total</b>	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Single-year expenditure to be appropriated</b>		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 1 - EXECUTIVE AND COUNCIL		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 2 - DIRECTOR FINANCE		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 3 - DIRECTOR CORPORATE		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 4 - DIRECTOR COMMUNITY		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 5 - DIRECTOR TECHNICAL SERVICES		-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Capital single-year expenditure sub-total</b>	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Capital Expenditure</b>	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		<b>163</b>	<b>120</b>	<b>120</b>	<b>938</b>	<b>938</b>									

**Annexure 4**

**Performance indicators and benchmarks (operating budget)**

### W0022 Prince Albert - Supporting Table S49 Performance indicators and benchmarks

Description of financial indicator	Basis of calculation	Current Year 2017/18						2017/18 Medium Term Revenue & Expenditure Framework					
		2015/16	2016/17	2017/18	Actual Outcome	Adjusted Outcome	Original Budget	Actualized Budget	Post Year Forecast	Post Year Forecast	Expenditure Year 2017/18	Expenditure Year 2018/19	Expenditure Year 2019/20
<u>Credit Rating</u>													
Capital Charges to operating expenditure	Interest & Principal Paid operating Expenditure	0.0%	0.0%	0.0%	0.1%	1.4%	1.4%	1.4%	1.5%	1.4%	1.0%	1.0%	1.0%
Capital Charges to Own Revenue	Finance charges & Repayment of borrowing Own Revenue	0.0%	0.0%	0.0%	0.2%	2.9%	2.9%	2.9%	2.7%	2.7%	2.5%	2.5%	2.4%
Borrowed funding of own capital expenditure	Borrowing Capital expenditure excl. transfers and grants and contributions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<u>Safety of Capital</u>													
Gearing	Long Term Borrowing Funds & Reserves	0.0%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Current Ratio	Current assets/current liabilities	-	-	-	-	4.4	5.5	5.5	5.5	5.5	5.5	5.5	5.4
Current Ratio adjusted for aged debtors	Current assets less debtors > 90 days current liabilities	-	-	-	-	4.4	5.5	5.5	5.5	5.5	5.5	5.5	5.4
<u>Liquidity Ratio</u>													
Annual Debtors Collection Rate (Payment Level %)	Last 12 Mths Receipts Last 12 Mths Billing	0.0%	0.0%	0.0%	0.0%	95.0%	93.1%	95.3%	95.3%	95.3%	95.3%	95.3%	95.3%
Current Debtors Collection Rate (Cash receipts % of Ratepayer & Other revenue)	Total Outstanding Debtors to Annex Revenue	0.0%	0.0%	0.0%	0.0%	95.0%	93.1%	95.3%	95.3%	95.3%	95.3%	95.3%	95.3%
Owing Debtors to Revenue	Debtors > 12 Mths Recovered/Total Debtors > 12 Months Old	0.0%	0.0%	0.0%	0.0%	95.0%	93.1%	95.3%	95.3%	95.3%	95.3%	95.3%	95.3%
Longstanding Debtors Received	Total Outstanding Debtors to Annex Revenue	0.0%	0.0%	0.0%	0.0%	95.0%	93.1%	95.3%	95.3%	95.3%	95.3%	95.3%	95.3%
<u>Creditors Management</u>													
Creditors System Efficiency	% of Creditors Paid Within Terms (Within NPWA's 65%)	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Creditors to Cash and Investments	Total Volume Losses (kW)												
Other Indicators	Total Cost of Losses (Pound 000)												
Electricity Distribution Losses (2)	% Volume units purchased and generated less units sold/Units purchased and generated												
	Total Volume Losses (kW)												
Water Distribution Losses (2)	Total Cost of Losses (Pound 000)												
	% Volume units purchased and generated less units sold/Units purchased and generated												
Employee costs	Employee costs/(Total Revenue - capital revenue)	0.0%	0.0%	0.0%	26.5%	27.8%	27.8%	27.8%	30.3%	30.3%	30.3%	30.3%	30.3%
Remuneration	Total remuneration/(Total Revenue - capital revenue)	0.0%	0.0%	0.0%	30.5%	31.4%	31.4%	31.4%	30.2%	30.2%	30.2%	30.2%	30.2%
Repairs & Maintenance	Repaired Revenue excluding capital revenue	0.0%	0.0%	0.0%	16.5%	16.2%	16.2%	16.2%	19.2%	19.2%	19.2%	19.2%	19.2%
Finance charges & Depreciation	FCAP/(Total Revenue - capital revenue)	0.0%	0.0%	0.0%	3.7%	5.4%	5.4%	5.4%	5.2%	5.0%	4.4%	4.4%	4.4%
Up-frontation financial viability indicators													
i. Debt coverage	Total Operating Revenue - Operating costs/(Debt service payments due within one year)	-	-	-	-	124	124	124	112	112	121	121	125
ii. O/S Service Debtors to Revenue	O/S Service Debtors to Revenue	0.0%	0.0%	0.0%	26.5%	35.7%	35.7%	35.7%	30.3%	30.3%	41.8%	41.8%	45.7%
iii. Cost coverage	Revenue Received for services/(possible cash + investment) / monthly fixed operational expenditure	-	-	-	-	62	39	33	43	43	51	51	40



Ref	Directorate	Top Layer KPI Ref	GPS Classification	National Outcome	Strategic Objective	National KPA	Municipal KPA	Pre-determined Objectives	KPI	Unit of Measurement	KPI Concept	KPI Owner	Baseline	Performance Standard	Source of Evidence	Annual Target	Revised Target	KPI Calculation Type	Prince Albert Municipality												
																SDBP 2019/20 Top Layer SDEP Report															
																Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20				
TL1	Corporate, Strategic and Community Services	Draft annual performance report available for submission to Auditor-General together with Annual Financial Statements by not later than 30 August	Executive and council	A responsive and accountable, effective and efficient local government system	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & Development	To promote a culture of good governance	Draft annual performance report available for submission to Auditor-General together with Annual Financial Statements by not later than 30 August	Draft annual performance report submitted by 30 August annually	Output	Operational Manager: Corporate & Community Services	1	Draft Annual Performance Report available for submission	Report and covering e-mail to AG	1	1	Carry Over	0	1	0	0	0	0	0	0	0	0	0	0	0
TL2	Office of the Municipal Manager	Submit the Mid-Year Performance Report in terms of section 72 of the MFMA to council to monitor the overall municipal performance and decide on corrective measures if necessary	Executive and council	A responsive and accountable, effective and efficient local government system	To enhance participatory democracy	Good Governance and Public Participation	Good Governance and Public Participation	To promote a culture of good governance	Submit the Mid-Year Performance Report in terms of section 72 of the MFMA to council to monitor the overall municipal performance and decide on corrective measures if necessary	Mid-year report submitted to council and treasury by 26th January annually	Output	Municipal Manager	1	Report submitted before 26 January 2019	Report and signed off report by Mayor	1	1	Carry Over	0	0	0	0	0	0	1	0	0	0	0	0	
TL3	Office of the Municipal Manager	The % of the Municipality's capital budget spent on capital projects identified in the IDP, measured as the Total actual Year to Date (YTD) Capital Expenditure/Total Approved Annual or Adjusted Capital Budget x 100	Community and social services	An effective, competitive and responsive economic infrastructure network	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & Development	To deliver services in terms of agreed service levels	The % of the Municipality's capital budget spent on capital projects identified in the IDP, measured as the Total actual Year to Date (YTD) Capital Expenditure/Total Approved Annual or Adjusted Capital Budget x 100	The percentage (%) of a municipality's Annual or Adjusted capital budget spent on capital projects identified in the IDP for the 2019/20 financial year	Input	Municipal Manager	To be confirmed with AFS	Report submitted before 26 January 2019	Annual Financial Statements & Annual Report	90%	90%	Carry Over	0%	0%	5%	0%	0%	25%	0%	0%	60%	0%	0%	90%	
TL4	Office of the Municipal Manager	Risk based audit plan approved by Audit Committee for 2019/20 by February 2020	Budget and treasury office	A responsive and accountable, effective and efficient local government system	To enhance participatory democracy	Good Governance and Public Participation	Good Governance and Public Participation	To promote a culture of good governance	Risk based audit plan approved by Audit Committee for 2019/20 by February 2020	Risk based audit plan approved by February 2020	Output	Municipal Manager	1	RBA approved by February 2019	Minutes of Audit Committee Meeting where plan was submitted	1	1	Carry Over	0	0	0	0	0	0	0	1	0	0	0	0	
TL5	Office of the Municipal Manager	The main budget is approved by Council by end of May 2020	Executive and council	A responsive and accountable, effective and efficient local government system	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To promote a culture of good governance	The main budget is approved by Council by the legislative deadline of end May 2020	Approval of Main Budget before the end of May 2020	Outcome	Municipal Manager	1	Approval of budget by end of May 2020	Minutes of Council meeting	1	1	Carry Over	0	0	0	0	0	0	0	0	0	0	0	1	0
TL6	Corporate Services	Effective functioning of Council meetings	Executive and council	A responsive and accountable, effective and efficient local government system	To enhance participatory democracy	Good Governance and Public Participation	Good Governance and Public Participation	To promote a culture of good governance	Ensure that Council meet for a General Council Meeting once every quarter	Number of Council general meetings	Outcome	Municipal Manager	4	Four general council meetings	Minutes of Council meeting	4	4	Carry Over	1	0	1	0	0	1	0	0	1	0	0	0	
TL7	Corporate Services	Effective functioning of Council committee system	Executive and council	A responsive and accountable, effective and efficient local government system	To enhance participatory democracy	Good Governance and Public Participation	Good Governance and Public Participation	To promote a culture of good governance	Ensure that Council's section 80 committees per operational area meet once every quarter	Number of Council Section 80 committee meetings per operational area meet once every quarter	Output	Municipal Manager	4	Four section 80 committee meetings per annum	Minutes of Section 80 committee meeting	4	4	Carry Over	0	1	0	1	0	0	1	0	0	1	0	0	
TL8	Office of the Municipal Manager	The adjustment budget is approved by Council by end of February 2020	Executive and council	A responsive and accountable, effective and efficient local government system	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To promote a culture of good governance	The adjustment budget is approved by Council by the legislative deadline	Approval of Adjustments Budget before the end of February 2020	Outcome	Municipal Manager	1	Approval of Adjustments Budget before the end of February 2019	Adjustment budget & minutes of Council meeting	1	1	Carry Over	0	0	0	0	0	0	0	0	0	0	0	0	
TL9	Office of the Municipal Manager	The Top Layer SDBP is approved by the Mayor within 28 days after the Main Budget has been approved	Executive and council	A responsive and accountable, effective and efficient local government system	To enhance participatory democracy	Good Governance and Public Participation	Good Governance and Public Participation	To promote a culture of good governance	The Top Layer SDBP is approved by the Mayor within 28 days after the Main Budget has been approved	The Top Layer SDBP approved by the Mayor within 28 Days after approval of Main Budget	Output	Municipal Manager	1	Top Layer SDBP approved by the Mayor within 28 Days after approval of Main Budget	Signature of approval of Mayor on the Top Layer SDBP	1	1	Carry Over	0	0	0	0	0	0	0	0	0	0	0	1	
TL10	Corporate & Community Services	The % of the Municipality's training budget spent, measured as (Total Actual Training Expenditure/Accredited Training Budget x 100)	Corporate services	A skilled and capable workforce to support inclusive growth	To commit to continuous improvement of human skills and resources to deliver effective services	Municipal Transformation and Institutional Development	Institutional development & transformation	To develop and implement staff development and retention plans	The % of the Municipality's training budget spent, measured as (Total Actual Training Expenditure/Accredited Training Budget x 100)	% of training budget spent as at 30 June 2019	Input	Operational Manager: Infrastructure Services	To be confirmed with AFS	100% expenditure by June 2020	Financial System expenditure report	100%	100%	Carry Over	0%	0%	25%	0%	0%	50%	0%	0%	75%	0%	0%	100%	
TL11	Corporate & Community Services	The number of people from employment equity target groups employed in the three highest levels of management in compliance with Prince Albert Census Demographic statistical data	Corporate services	A skilled and capable workforce to support inclusive growth	To commit to continuous improvement of human skills and resources to deliver effective services	Municipal Transformation and Institutional Development	Institutional development & transformation	To develop and implement staff development and retention plans	The number of people from employment equity target groups employed (apportioned) in the three highest levels of management in compliance with Prince Albert Census Demographic statistical data	Number of people appointed/employed in terms of approved equity plan	Outcome	Operational Manager: Corporate & Community Services	3	Number of people appointed/employed in terms of approved equity plan	Employment Equity Plan and Workforce Profile	3	3	Accumulate	0	0	0	0	0	0	0	0	0	0	0	3	
TL12	Infrastructure Services	Number of Residential account holders connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)	Electricity	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Number of Residential account holders connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)	# of Residential account holders connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)	Outcome	Operational Manager	To be confirmed	Number of Residential account holders connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)	Billing data of financial system	2110	2110	Stand-Alone	0	0	2110	0	0	2110	0	0	2110	0	0	2110	
TL13	Infrastructure Services	Provide Green free basic electricity to registered account holders connected to the municipal and Eskom electrical infrastructure network	Electricity	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Provide 50kWh free basic electricity to registered account holders connected to the municipal and Eskom electrical infrastructure network	No of account holders receiving free basic electricity which are connected to the municipal and Eskom electrical infrastructure network	Outcome	Manager: Technical Services	885	No of account holders receiving free basic electricity which are connected to the municipal and Eskom electrical infrastructure network	Billing data of Financial system	1100	1100	Stand-Alone	0	0	1100	0	0	1100	0	0	1100	0	0	1100	
TL14	Infrastructure Services	Provide refuse removal, refuse dumps and solid waste disposal to households within the municipal area	Waste management	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Provide refuse removal, refuse dumps and solid waste disposal to households within the municipal area	Number of account holders for which refuse is removed at least once a week	Outcome	Manager: Technical Services	To be confirmed	Number of account holders for which refuse is removed at least once a week	Billing data of financial system	2480	2480	Stand-Alone	0	0	2480	0	0	2480	0	0	2480	0	0	2480	

TL15	Infrastructure Services	Provision of free basic refuse removal, refuse disposal and solid waste disposal to registered Indigen account holders	Waste management	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Provision of free basic refuse removal, refuse disposal and solid waste disposal to registered Indigen account holders	No of Indigen account holders receiving free basic refuse removal monthly	Outcomes	Manager: Technical Services	885	No of Indigen account holders receiving free basic refuse removal monthly	Billing data of Financial system	1100	1100		Stand-Alone	0	0	1100	0	0	1100	0	0	1100			
TL16	Infrastructure Services	Provision of clean piped water to formal residential properties which are connected to the municipal water infrastructure network. (14)	Water	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Provision of clean piped water to formal residential properties which are connected to the municipal water infrastructure network	Number of formal residential properties that meet agreed service standards for piped water	Outcomes	Manager: Technical Services	To be confirmed	Number of formal residential properties that meet agreed service standards for piped water	Billing data of financial system and water quality results because you refer to a standard	2554	2554		Stand-Alone	0	0	2554	0	0	2554	0	0	2554			
TL17	Infrastructure Services	Provide 6d free basic water to registered Indigen account holders per month	Water	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Provide 6d free basic water to registered Indigen account holders per month	No of registered Indigen account holders receiving 6d of free water	Outcomes	Manager: Technical Services	885	No of registered Indigen account holders receiving 6d of free water	Billing data of Financial system	1100	1100		Stand-Alone	0	0	1100	0	0	1100	0	0	1100			
TL18	Infrastructure Services	Provision of sanitation services to properties which are connected to the municipal waste water (sanitation/sewage) network & are billed for sewerage services, irrespective of the number of water closets (toilets). (15)	Waste water management	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Provision of sanitation services to properties which are connected to the municipal waste water (sanitation/sewage) network & are billed for sewerage services, irrespective of the number of water closets (toilets)	No of residential properties which are billed for sewerage in accordance to the financial system.	Outcomes	Manager: Technical Services	To be confirmed	No of residential properties which are billed for sewerage in accordance to the financial system.	Billing data of Financial system	2416	2416		Stand-Alone	0	0	2416	0	0	2416	0	0	2416			
TL19	Infrastructure Services	Provision of free basic sanitation services to registered Indigen account holders which are connected to the municipal waste water (sanitation/sewage) network & are billed for sewerage services, irrespective of the number of water closets (toilets)	Waste water management	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Provision of free basic sanitation services to registered Indigen account holders which are connected to the municipal waste water (sanitation/sewage) network & are billed for sewerage services, irrespective of the number of water closets (toilets)	No of Indigen account holders receiving free basic sanitation in terms of Equitable share requirements.	Outcomes	Manager: Technical Services	885	No of Indigen account holders receiving free basic sanitation in terms of Equitable share requirements.	Billing data of Financial system	1100	1100		Stand-Alone	0	0	1100	0	0	1100	0	0	1100			
TL20	Financial Services	Maintain a Year to Date (YTD) debtors payment percentage of 85% excluding traffic services	Budget and treasury office	A responsible and accountable, effective and efficient local government system	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To implement mechanisms to improve debt collection	Maintain a Year to Date (YTC) debtors payment percentage of 35% excluding traffic services	Payment percentage (%) of debtors over 12 month rolling period, excluding traffic services	Outcomes	Director: Financial Services	To be confirmed with APS	Payment percentage (% of debtors over 12 month rolling period, excluding traffic services)	Debtors Report	35%	85%		Carry Over	0%	0%	35%	0%	0%	85%	0%	0%	35%			
TL21	Financial Services	Maintain an financially unqualified audit opinion for the 2018/19 financial year	Budget and treasury office	A development-oriented public service and inclusive citizenship	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To promote a culture of good governance	Maintain an financially unqualified audit opinion for the 2018/19 financial year	Financial statements considered free from material misstatements as per Auditor General report	Outcome	Director: Financial Services	1	Maintain an financially unqualified audit opinion for the 2018/19 financial year	Audit Report	0	0		Carry Over	0	0	0	0	0	0	0	0	0	0		
TL22	Financial Services	Financial viability measured in terms of the municipality's ability to meet its service debt obligations ("Total operating revenue-operating grants received/debt service payments due within the year")	Budget and treasury office	A development-oriented public service and inclusive citizenship	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To implement mechanisms to improve debt collection	Financial viability measured in terms of the municipality's ability to meet its service debt obligations ("Total operating revenue-operating grants received/debt service payments due within the year")	(Total operating revenue-operating grants received/debt service payments due within the year)	Outcomes	Director: Financial Services	To be confirmed with APS	(Total operating revenue-operating grants received/debt service payments due within the year)	Financial Statements	362,1	362,1		Stand-Alone	0	0	0	0	0	0	0	0	0	362,1		
TL23	Financial Services	Financial viability measured in terms of the outstanding service debtors (Total outstanding service debtors/revenue received for services)	Budget and treasury office	A development-oriented public service and inclusive citizenship	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To implement mechanisms to improve debt collection	Financial viability measured in terms of the outstanding service debtors ("Total outstanding service debtors/revenue received for services)X100	Outcome	Director: Financial Services	To be confirmed with APS	(Total outstanding service debtors/revenue received for services)X100	Financial Statements	62%	62%		Stand-Alone	0%	0%	3%	0%	0%	0%	0%	0%	0%	62%			
TL24	Financial Services	Financial viability measured in terms of the available cash cover (available cash/investments) Monthly fixed operating expenditure	Budget and treasury office	A development-oriented public service and inclusive citizenship	To maintain financial viability & sustainability through prudent expenditure, and sound financial systems	Municipal Financial Viability and Management	Financial sustainability & development	To improve cash management	Financial viability measured in terms of the available cash to cover fixed operating expenditure ("Available cash/investments)/ Monthly fixed operating expenditure)	((Available cash/investments)/ Monthly fixed operating expenditure)	Outcomes	Director: Financial Services	To be confirmed with APS	Financial viability measured in terms of the available cash to cover fixed operating expenditure ("Available cash/investments)/ Monthly fixed operating expenditure)	Financial Statements	1,20	1,20		Stand-Alone	0	0	0	0	0	0	0	0	0	1,20		
TL25	Infrastructure Services	The number of temporary jobs created through the municipality's local economic development EPWP projects measured by the number of people temporarily appointed in the EPWP programmes for 2018/19	Community and social services	Stimulate employment through inclusive economic growth	To stimulate, strengthen and improve the economy for sustainable growth	Local Economic Development	Economic Development	To create an enabling environment for the economy to grow	The number of temporary jobs created through the municipality's local economic development EPWP projects measured by the number of people temporarily appointed in the EPWP programmes for 2018/19	Number of people temporary appointed in the EPWP programmes	Outcomes	Operational Manager: Infrastructure Services	174	The number of temporary jobs created through the municipality's local economic development EPWP projects measured by the number of people temporarily appointed in the EPWP programmes for 2018/19	EPWP statistics submitted (Poaged registration forms, Beneficiary List and Attendance Registers)	50	50		Accumulative	0	0	10	0	0	20	0	0	10	0	0	10
TL26	Infrastructure Services	Excellent water quality measured by the compliance of water lab results with SANS 241 criteria for Prince Albert, Lelo-Seswa and Klaaskraal. (16)	Water	Protection and enhancement of environmental assets and natural resources	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & infrastructure development	To deliver services in terms of agreed service levels	Excellent water quality measured by the compliance of water lab results with SANS 241 criteria for Prince Albert, Lelo-Seswa and Klaaskraal.	% of Lab Results complying with SANS 241.	Outcomes	Operational Manager: Infrastructure Services	To be confirmed	% of Lab Results complying with SANS 241.	Report of laboratory results	80%	80%		Stand-Alone	0%	0%	80%	0%	0%	80%	0%	0%	80%			

TL27	Infrastructure Services	Excellent waste water quality measured by the compliance of waste water Lab results with SANS irrigation standard (for Prince Albert, Lebu-Gamka and Klaarstroom) (15)	Waste water management	Promotion and enhancement of environmental assets and natural resources	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Excellent waste water quality measured by the compliance of waste water Lab results with SANS irrigation standard (for Prince Albert, Lebu-Gamka and Klaarstroom)	% of Lab Results complying with SANS Irrigation standards.	Outcome	Operational Manager: Infrastructure Services	To be confirmed	% of Lab Results complying with SANS Irrigation standards.	Report of laboratory results	90%	90%	Stand-Alone	0%	0%	90%	0%	0%	90%					
TL28	Infrastructure Services	Develop the Water Service Development Plan and submit to council for approval by the end of June 2020	Water	An effective, competitive and responsive economic infrastructure network	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Develop the Water Service Development Plan and submit to council for approval by the end of June 2020	Plan approved by council by June 2020	Outcome	Operational Manager: Infrastructure Services	1	Plan approved by council by June 2019	Minutes of Council meeting	1	1	Carry Over	0	0	0	0	0	0	1	0	0	0	1,00
TL29	Infrastructure Services	Limit water losses to not more than 15% [(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100)]	Water	A responsive and accountable, effective and efficient local government system	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Limit water losses to not more than 15% [(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100)]	% Water losses achieved (Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100]	Outcome	Manager: Infrastructure Services	To be confirmed	Limit water losses to 15%	Water billed as per Finance Statistics and water purified as per daily readings by Technical Services	15%	15%	Carry Over										15%	
TL30	Infrastructure Services	Limit electricity losses to not more than 15% [(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold) / Number of Electricity Units Purchased and/or Generated] x 100]	Electricity	A responsive and accountable, effective and efficient local government system	To provide quality, affordable and sustainable services on an equitable basis	Basic Service Delivery	Basic service delivery & Infrastructure development	To deliver services in terms of agreed service levels	Limit electricity losses to not more than 15% [(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold) / Number of Electricity Units Purchased and/or Generated] x 100]	% Electricity losses achieved (Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold) / Number of Electricity Units Purchased and/or Generated] x 100	Outcome	Manager: Infrastructure Services	To be confirmed	Limit electricity losses to 15%	Electricity billed as per Finance statistics and purchased from Eskom	15%	15%	Carry Over										15%	
TL31	Development & Strategic Support	Preparation of the final IDP review for submission to council to ensure compliance with legislation by 31 May annually	Planning and development	A responsive and accountable, effective and efficient local government system	To enhance participation democracy	Good Governance and Public Participation	Good governance and public participation	To effectively engage with communities on service delivery level	Preparation of the final IDP review for submission to council to ensure compliance with legislation by 31 May annually	Final IDP review completed to submit to council by 30 May 2019	Output	Operational Manager:	1	Final IDP review completed before 30 May 2019	Approved IDP review and minutes of council meeting during which process plan was approved	1	1	Accumulative	0	0	0	0	0	0	0	0	0	0	
TL32	Development & Strategic Support	Implementation of the Local Economic Development Strategy	Planning and development	Number of LED activities/ interventions/programmes implemented	To stimulate, strengthen and improve the economy for sustainable growth	Local Economic Development	Economic development	To create an enabling environment for the economy to grow	Implementation of the Local Economic Development Strategy	Number of LED interventions/ activities / programmes implemented	Output	Operational Manager: Corporate & Community Services	To be confirmed	One project per quarter to be implemented	Minutes of meetings, attendance register, project report signed off by Municipal Manager	4	4	Accumulative	0	0	1	0	0	1	0	0	0	1	

